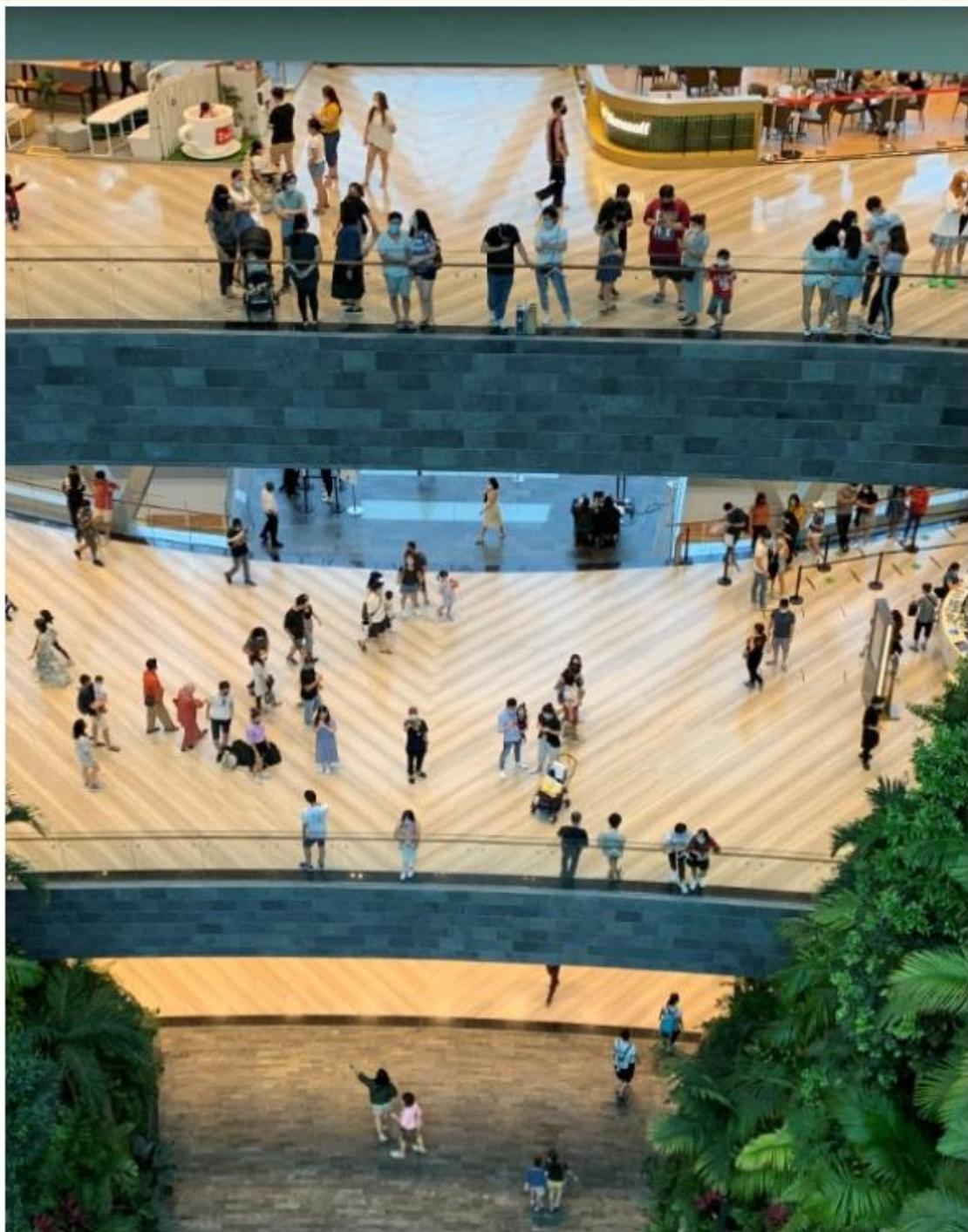




Can't read this email? [Click here](#)

## POS INTEGRATION IC2 INTEGRA FIRST MALL IN SINGAPORE WITH THE ENHANCED TAX FREE ISSUING SOLUTION



With a travel bubble between Singapore and Hong Kong in sight, we anticipate the reopening of international borders to be in the pipelines.

As the first stores in Singapore to welcome the Tourist, we must ensure the issuance of Tax Free transactions is a seamless process for both Tourists and Merchants.

Today, brands housed under Jewel Changi Airport have been using the Global Blue terminal to issue Tax Free transactions.

*This involves the frontline staff to first complete the sales and payment process via the landlord POS terminal. A receipt is then generated from the landlord POS which will be used for the staff's manual keying-in of information into the Global Blue terminal - for the transaction to be issued under the eTRS (Electronic Tourist Refund Scheme).*

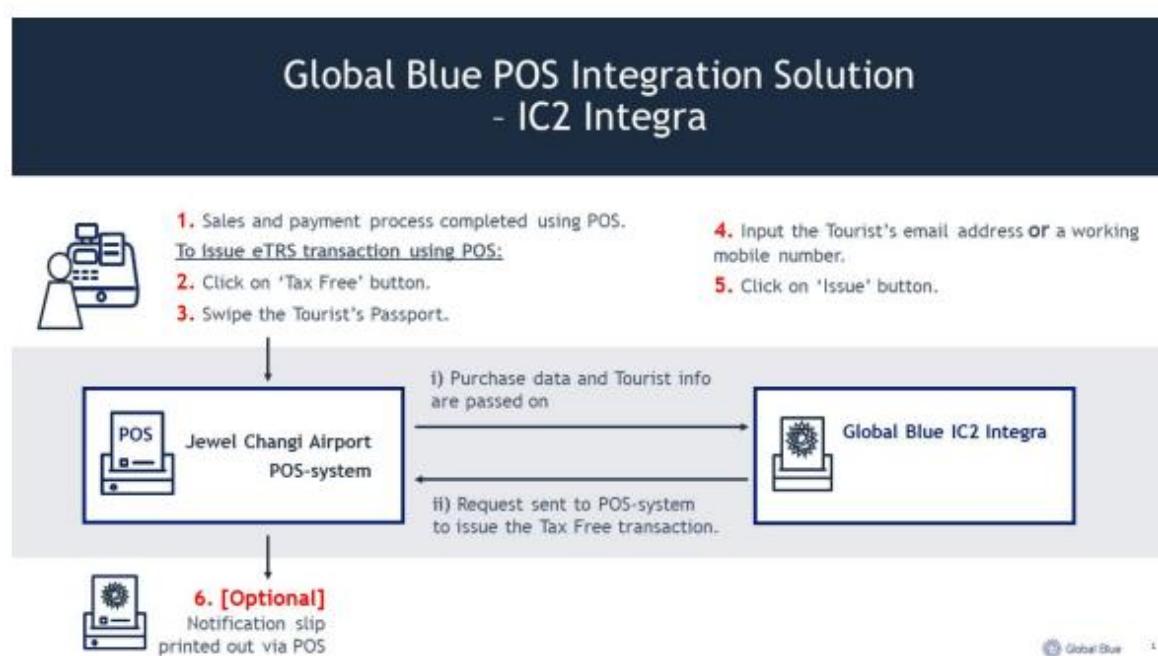
This step of toggling between the landlord POS and the Global Blue terminal is circuitous and could involve the possible human error of wrongly keyed-in information.

This could prove to be a hassle to your frontline staff when Tourist footfall picks up.

As the worldwide market leader in Tax Free Shopping services and the first Tax Refund company in Singapore, Global Blue leveraged the travel downtime to build the POS Integration Solution - IC2 Integra.

### Issuing a Tax Free transaction from Jewel Changi Airport's POS

This innovation allows your staff's management of a single terminal, on the landlord POS, to complete the sales and payment process while issuing the Tourist's transaction under the eTRS.



## **Our invitation to you**

Join the Global Blue family for your stores to leverage the best in the Tax Free Shopping industry. With Global Blue's state-of-the-art Tax Free issuing solutions, seize this opportunity of the Tourist's increased travel desire to push for increased sales.

Through it all, we will continue to support you in identifying growth opportunities in driving Tourist footfall to your stores.